

KVKK CLARIFICATION TEXT (PRIVACY POLICY)

Last Updated: 27.03.2026

1. DATA CONTROLLER

Your personal data is processed by Randevu+ ("Company") as the data controller under Law No. 6698.

2. PURPOSES OF PROCESSING

- **Account Management:** Creating/managing accounts, authentication, and password recovery.
- **Service Provision:** Appointment management, salon/employee management, and calendar planning.
- **Financial Transactions:** Subscription management, wallet management, and income tracking.
- **Communication:** Sending notifications for reminders, status updates, and announcements.
- **Location Services:** Showing business addresses on maps.

3. PROCESSED DATA CATEGORIES

- **Identity:** Name, surname, gender, date of birth, profile photo.
- **Contact:** Email, phone, address.
- **Business:** Salon name, tax number, business documents, and salon photos.
- **Financial:** Subscription status, wallet balance, income/payment info.
- **Technical:** Device ID, FCM token, session info, and usage data.
- **Employee:** Profiles, schedules, and earnings.

4. DATA TRANSFER TO THIRD PARTIES

Data may be transferred to the following providers for service fulfillment:

- **Supabase Inc. (USA):** Database management and authentication.
- **Google LLC (USA):** Firebase for notifications and Google Maps for location.
- **RevenueCat Inc. (USA):** Subscription management.
- **Apple/Google:** Payment processing via app stores.

5. DATA RETENTION PERIODS

- **Account Info:** During active use and 3 years after deletion.
- **Financial Data:** 10 years as required by law.
- **Appointment Records:** 5 years.
- **Notification Data:** 1 year.

6. DATA SUBJECT RIGHTS

Under Article 11 of the KVKK, you have the right to:

- Learn if your data is processed and request information.
- Know third parties to whom data is transferred.
- Request correction of incomplete/incorrect data.
- Request deletion or destruction of your data.
- Object to results derived exclusively through automated systems.

7. APPLICATION METHOD

To exercise your rights, you can contact **destek@randevuplus.com** or use the in-app support request. Your request will be finalized within 30 days.